DIRECTORATE OF TREASURIES AND ACCOUNTS
TELANGANA:: HYDERABAD.

Memo. No. D1/1189/2024 **Date: 02-03-2026.**

Sub.: P.S - T&A Department – NPS/CPS – Online Training to DTOs on NPS operations and issues – Conduct by CRA – Meeting link shared-Reg.

Ref: Email, dt.02.03.2026 received from Protean CRA

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Attention of all the Nodal Officers (DD/DTO/DST/STs) in the state is invited to the subject cited

A meeting has been held with Protean CRA officials on 27th February,2026 at DTA, TG, Hyderabad. During the meeting, the following points have come for discussion.

1. Activation of DDO logins
2. Scheduling training for DDOs in CRA system.
3. Nodal office Contact details update (Both DTOs and DDOs)
4. Pending Grievances at Nodal office level
5. Demographic details not updated in PRANs (Mobile, PAN, Bank, Nominee, etc.)
6. Partial withdrawal and Exit requests pending for Authorisation by Nodal office
7. Certain PRANs are not being credited with CPS contributions
8. UPS Related queries.

The CRA has been observing various shortfalls in implementation of NPS related matters on the part of Nodal Offices.

In view of the above, as proposed by the DTA, CRA is conducting one Training session to all DTOs in the state on 5th March,2025 12.00 PM to 1.00 PM and communicated meeting link as below

Microsoft Teams meeting

Join: https://teams.microsoft.com/meet/44714431259395?p=nY1EtiR2qwXMZPO9cW

Meeting ID: 447 144 312 593 95

Passcode: gp9em9v9

Therefore, all the Nodal Officers (DTO/DST/STOs) in the state are requested to attend the online meeting from respective DTO offices along with their staff without fail.

Sd/- K.Parvathi Devi
Director of Treasuries and Accounts

To
All the Nodal Officers(DTO/DST/STs) in the state (through FTP).
Copy to IFMS/Cyber Treasury Team to attend the meeting
Copy to SC/SF.

// Forwarded :: By Order //

Junior Accounts Officer